



7 February 2019

URGENT

Timco Mitre 10 South Coast
Pt Elliott Road
PORT ELLIOT SA 5212

By email: pam@timcotimber.com.au

Dear Sir/Madam,

PRODUCT RECALL: GARDMAN INDOOR WATER FEATURE

We have been contacted by Gardman Australia Pty Ltd (**Gardman**) in relation to the current recall of the above Gardman Indoor Water Feature product (**Product**).

The recall action was originally taken in February 2016. However, due to a low return rate of the Product, the ACCC has requested that Gardman liaise with distributors and retailers to undertake further communication and promotion of the recall.

The ACCC has requested that the attached Recall Notice:

1. be displayed instore; and
2. be uploaded to retailers' websites and social media (where available).

What do I need to do?

We would be grateful if you could display and upload the attached Recall Notice as outlined above, and send Gardman a link or screen shot using the details below, evidencing this action once done.

If you do not operate a website or any social media, please contact Gardman to confirm, so that it can make a note of this for the purposes of communicating with the ACCC.

Phone : (03) 95435600
Email : reception@brunnings.com.au

We apologise for any inconvenience this action may cause and appreciate your assistance with the ongoing publication of the current recall. It is hoped that this action will reinvigorate the recall, providing renewed contact with potentially affected consumers, and allow the recall to be closed off more quickly.

Should you have any questions in relation to the above, please contact Gardman.

Yours faithfully,

Liz Kaponias
Administration Manager
Brunnings Garden Products (SA)



Brunnings Garden Products Pty. Ltd. | www.brunnings.com.au

Head Office 3/19-23 Clarinda Road Oakleigh Sth, Vic 3167 Tel (03) 9543 5600 Fax (03) 9543 5300	New South Wales 3/81-85 Christie Street St Marys 2760 Tel (02) 9833 4866 Fax (02) 9833 3193	Victoria 6-10 Koornang Road Scoresby 3179 Tel (03) 9720 2200 Fax (03) 9720 5051	Queensland 16 Mackie Way Brendale 4500 Tel (07) 3881 3027 Fax (07) 3881 3113	South Australia 80 Pym Street Dudley Park 5008 Tel (08) 8344 6188 Fax (08) 8344 6955	Western Australia 58 Prestige Parade Wangara 6065 Tel (08) 9302 4405 Fax (08) 9302 4465
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ELECTRICAL SAFETY RECALL

Gardman Indoor Water Features

Gardman Australia Pty Ltd is conducting a recall of the transformer supplied with various indoor water features.



Identification:

The transformers were supplied with Gardman indoor water features: 67986 Ceramic Springs, 67989 Cascading Urns, 67981 Ceramic Water Jar and 67983 Lily 4 Tier.

The model number along with other markings is located on the transformer.

The water features themselves are not affected by this recall.

Where the product was sold:

The products were sold nationally at Bunnings, and other hardware and garden stores between January 2013 and February 2016.

Defect:

The body of the transformer may be cracked, potentially exposing live parts.

Hazard:

Risk of electric shock.

Action Required:

- Switch the power off at the socket outlet and unplug the transformer.
- Consumers should contact Gardman Australia Pty Ltd for a replacement transformer.

For further information

Please direct all calls and any queries concerning this recall to Gardman Australia Pty Ltd on (03) 9543 5600, recalls@brunnings.com.au or visit www.brunnings.com.au

See www.recalls.gov.au for Australian product recall information